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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, FEBRUARY 25, 2000

APPLICATION OF

BELL ATLANTIC-VIRGINIA, INC.

CASE NO. PUC990138

To postpone implementation of rule

ORDER

MCI WorldCom Technologies of Virginia, Inc., and MCImetro Access Transmission Service, LLC ("WorldCom" or "Company") have requested a limited waiver of our Rules Governing Disconnection of Local Exchange Services ("DNP Rules"). The Company advises it "is in compliance with the 'spirit' of the rules" and "does not and will not disconnect its customers' local service for nonpayment of competitive or unregulated services." However, WorldCom advises that it has been unable "to make changes necessary to include the required information on its invoices to its business customers by the deadline imposed by the Commission." Instead, it has provided the following notice to its business customers:

Local services are regulated by the Virginia Corporation Commission. Nonpayment of these local items may result in disconnection of your local telephone service.

The Company advises that it is subject to federal regulation requiring billing disclosure, similar to that imposed

by the DNP Rules, and that should legal challenges to the federal rules be unavailing, it will "have to revise its billing systems to conform to the federal rules." It requests a limited waiver of our rules and our acceptance of the "notice" set out above, rather than the more extensive information required by our rules to be disclosed. The Company does not indicate when, if ever, it intends to comply with our rules' requirements.

NOW THE COMMISSION, having considered the request, is of the opinion that it should be granted upon the following conditions. The Company is now providing local exchange services only to business customers in Virginia. We will grant the requested waiver only as to the provision of local exchange services to business customers. Should the Company desire to extend local exchange services to residential customers, it will have to bring its billing systems into full compliance with the requirements of the DNP Rules, or request additional waiver. In addition, we require the Company to provide ongoing notice to its business customers of the Commission's DNP policy by either bill message/insert or direct notice not less than quarterly. We further require the Company to inform the Commission promptly once its billing systems can comply with our requirements.

We grant the limited waiver only because we regard business customers as more likely to possess more complete information as to the true effects of our DNP Rules than residential customers,

and also because we view business customers as having more competitive alternatives than residential customers at this time.

Accordingly, IT IS ORDERED THAT:

(1) The petition of MCI WorldCom Technologies of Virginia, Inc., and MCImetro Access Transmission Service, LLC, is GRANTED, as limited herein to service to business customers.

(2) Absent additional waiver, the Company shall implement changes to its billing systems in order to provide customers information in full compliance with the DNP Rules before providing service to residential customers.

(3) The Company shall notice its customers of the Commission's DNP policy by either mail message/insert or direct notice on at least a quarterly basis.

(4) The Company shall reconnect, without charge, any customer whose local telephone service is terminated in violation of the DNP Rules, and shall advise any customer so terminated of the right to free reconnection of service.

(5) This matter is continued for further orders of the Commission.